

REMOTE ELEVATOR MONITORING

PRODUCT GUIDE

My Alimak

Access anytime, anywhere





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Samskip
Training

ALIMAK

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www.alimakservice.com

MY ALIMAK

Elevate your industrial operations with My Alimak

Enhance your industrial operations with My Alimak™, the ultimate solution for efficient elevator management. Facilities managers can monitor elevators, reducing service callouts and centralising supervision from a control room.

The My Alimak portal displays a wide variety of operational information – with data collected and displayed in an easy-to-read format – along with many additional features such as BIM and document libraries. Access to this data gives owners improved overall asset management, by necessary maintenance and repairs as required, enhancing safety, ensuring maximum product uptime, and minimising downtime due to repairs.

WHAT IS MY ALIMAK?

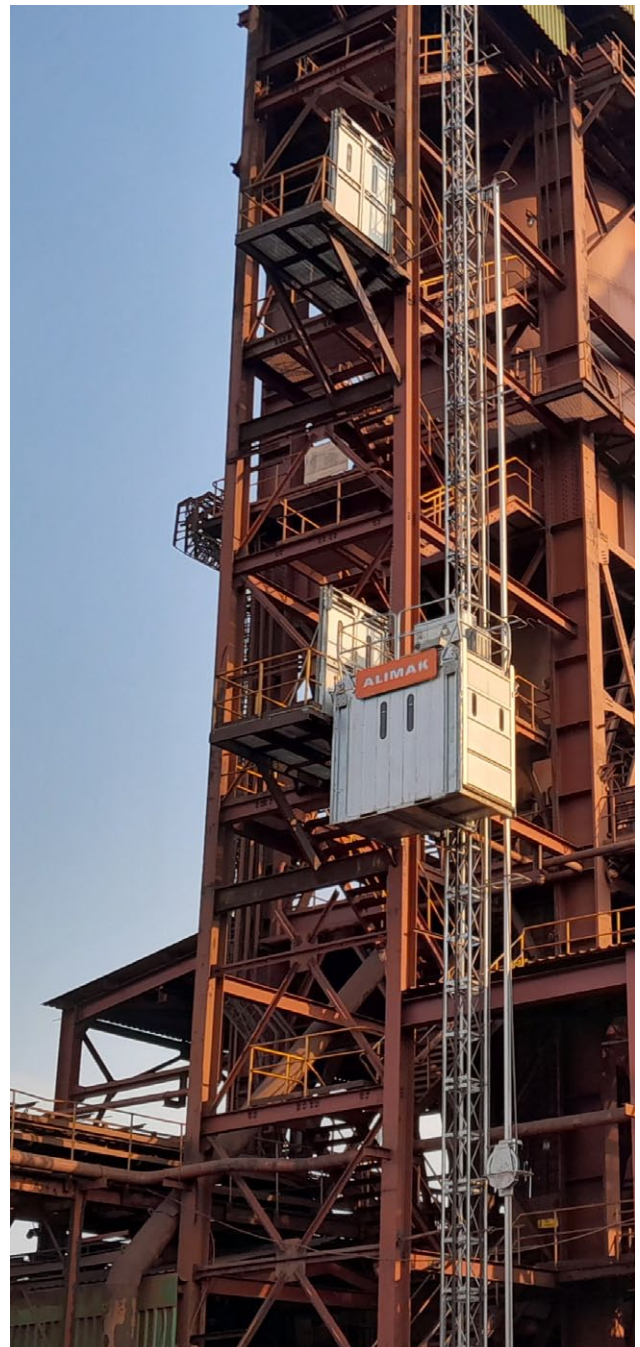
My Alimak is a customised web-based portal developed by Alimak Group to enhance the safe and efficient use of Alimak industrial elevators.

The My Alimak portal provides users with up-to-date information on their Alimak elevators. The portal provides vital data and information insights on equipment performance, predicting maintenance requirements becomes much simpler for your Alimak elevator. Information such as the number of trips, load, hours in operation and much more provides owners with accurate statistics of how the equipment is truly utilised.

HOW DOES IT WORK?

My Alimak is empowered via remote monitoring of the innovative ALC systems utilised in Alimak products.

My Alimak and its connectivity solutions are included* in all Alimak industrial elevators equipped with a state-of-the-art hardware solution. Multiple user level access is available, All logins are via Two-Factor Authentication (2FA), protecting your data against unauthorised access.



* Check availability of My Alimak and its different features with your local Alimak representative.

Enhance uptime and safety

Increase uptime by monitoring feedback on alarms and stoppages. Improve safety by scheduling proactive maintenance based on usage data.

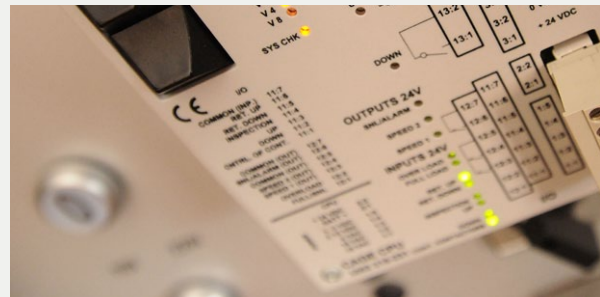


BENEFITS AT A GLANCE

- Facilities operations managers can monitor elevators, reducing service callouts
- Supervise all of your Alimak elevators from your local systems using the optional My Alimak API
- Increase uptime by monitoring feedback on alarms and stoppages
- Plan and perform preventative maintenance based on actual usage of your elevator
- Improve safety by scheduling proactive maintenance based on usage data
- Increases uptime for the elevators during planned or unplanned outages, saving you time and money
- Geo location makes asset management easier in complex and busy industrial environments
- My Alimak portal enables quick and professional technical support, assessing historical data and fault conditions.

RETROFIT FOR LEGACY ALIMAK ELEVATORS

To connect your legacy Alimak elevator with My Alimak, an upgrade kit is available to order. Check suitability of product based on specification with your local Alimak representative.





FEATURES AT A GLANCE*

The My Alimak portal provides the maintenance team, operators, and asset owners with access to:



BIM Gallery

Integrate BIM-models at the planning phase of your project to visualise and optimise your vertical transportation requirements.



Statistics

Analyse your elevator utilisation in an easy-to-read format and enhance productivity and sustainability with extended operational data.



Information

General elevator specifications, such as serial number, product type, performance data and temperature.



Documents

Access to all technical documentation, manuals and certificates for your industrial elevator.



Status

View a wide variety of operational information and data of your Alimak elevator in real time.



Alerts

Detect up-to-date alert messages for easy remote diagnostics, keeping down-time to a minimum.



Location

Map with current positioning of all your connected elevators.



Training

Easy access to available training courses online for your Alimak product.



Parts Online

Easily find and identify Alimak spare parts online.



Support

Easy access to local technical support whenever needed.

* Check availability of My Alimak and its different features with your local Alimak representative.

Connect with My Alimak



Simply scan the QR code inside the Alimak elevator car with your device.

Connect with the My Alimak remote monitoring portal, to get instant access to all the vital data and information insights for your Alimak elevator.



my.alimak.com

